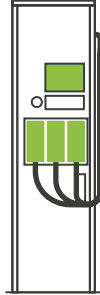


Pod Point Rapid User Guide

1) Rapid in Standby Mode

- The Pod Point Rapid has 3 charging connectors:
 - CCS Charger
 - CHAdeMO
 - Type 2 (could be tethered or untethered)
- The Rapid touch screen will display the choice of connectors to select, indicating it is ready to charge.



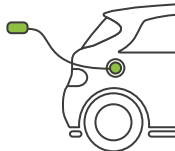
2) Download App to use Rapid

- Download the Pod Point Open Charge App on iOS/Android.
- Follow instructions on chargepoint and app.
- No smartphone? Use the web app at: open.pod-point.com



3) Connecting to the Rapid

- Plug the connector into the vehicle (and the Rapid if using a socketed Rapid Model).
- When you hear the connector 'click', it's securely engaged. The Rapid touchscreen will confirm this.



4) Confirm and Start Charge

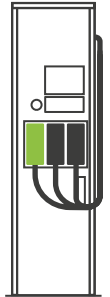
- Select the correct Pod Point in the App to confirm. For safety reasons there will be a 5-15 second delay between confirmation and the charge starting.
- Once charging starts, the vehicle's battery state will be displayed on the Rapid touch screen and the vehicle's on board display.



Note: AC and DC connectors can charge simultaneously but you cannot charge with more than one DC connector simultaneously.

5) End Charge

- Press 'Stop' in the app to end the charge. For safety reasons there will be a 5-10 second delay between end confirmation and the charge powering down.
- Disconnect the connector and replace it into the designated holster.



What does a fault look like ?

- In the unlikely event that a fault does occur or you can't access the Rapid, please contact customer support as many issues can be fixed remotely.
- When the connector is not in use but its status on the app is 'unavailable', then a fault has occurred.

